



REGIONAL OFFICE • PORT ELIZABETH • STREEKKANTOOR

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ATTENTION: MR. L.E. BEAMS

Dear Lohmann,

SEWERAGE BIO-AUGMENTATION SERVICE

We have been utilising your sewerage maintenance service with Mr. Vernon Ludwig of your Port Elizabeth branch since November 1996.

The service he has been providing is the inspection and treatment of various S.A.P.S., Justice Departments, Prisons and Army Barracks with the view to doing a monthly maintenance on all the sewerage problems in the units.

Since Vernon has been doing this, our sewerage complaints have dropped to almost nil and more recently he has introduced rehabilitation of the sewerage ponds and surrounds.

The total service we are now experiencing from you has resulted in our sewerage maintenance cost reducing by up to 60% per month. Due to our understaffed situation, this has given our maintenance department more time in which to tend to other problems at the units.

As most of the units are experiencing an overloaded intake, the monthly dosing of Pitking and Fatking by your team is controlling the previously congested system and has prevented the continuous blockages and other problems we were experiencing have disappeared.

I would like to thank you and your company for the service we are receiving and hope that this relationship will continue.

Yours faithfully


Acting REGIONAL MANAGER